QUEEN'S COMPUTING

ORIENTATION MANUAL
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Dear Class of 2024:

Welcome to the Queen's School of Computing! You have joined the School at an exciting, yet challenging, time. The good news is that computing is at the heart of everything our society does, from business to health care, from education to transportation, from communications to entertainment. The importance of computing for the future of our societies has been recognized by politicians, industry leaders, and business executives worldwide. The skills that you will gain as computer scientists are essential in times like these as the world reconsiders how the future will look.

Your educational experience will be enriched by the ongoing developments in the field of computing as well as the excitement happening at the School. Including:

- All of your fall courses are offered remotely/online. Your education, safety, and well-being are of paramount importance to us.
- We are currently involved in several initiatives related to artificial intelligence and data analytics from new course offerings to new program developments and research directions. New programs and initiatives can be found on the School's website (http://www.cs.queensu.ca/).
- Our new programs offer greater flexibility and options. You’ll have the opportunity to custom design your degree. By the time you reach second year, we’ll have more choices for you, from data analytics and biomedical computing, to AI and security.
- 5 new faculty members have been hired and will bring novel and innovative work to the field of computing and your educational experience.
- Increased diversity among our students and faculty. Canada is built on equity, diversity and inclusion and that’s what we are doing at the School and will strive to

At the School of Computing, you will feel like family. Although the road ahead is filled with uncertainties, we are doing everything to provide you with all the support and tools you need to succeed throughout the next four years and beyond. We are here for you, beginning with myself, faculty members and staff at the School and of course Arts and Science, student bodies, and the entire Queen’s community to address any questions or concerns. We look forward to meeting you all in person once it is safe to do so!

You are going to change the world and it all starts here ....

All the best,

Hossam Hassanein
Professor and Director
Queen's School of Computing
Welcome School of Computing Class of 2024!

It is my great pleasure to welcome you to the Queen’s School of Computing! From the first day, you are considered family at QSC. One of my most important goals is to help ensure that your undergraduate years here are some of the most rewarding and enjoyable of your lives! I hope you are as excited as I have been to enter this lively, challenging and warm community. Although I have been at Queen’s for over 20 years, my 5 years in the QSC have taught me that you have made an excellent choice. I am here to help you achieve academic success all while making the best friends you will have for life.

While the world isolates to flatten the curve, you’ve taken the first steps to getting ahead of the curve as you pursue studies – and eventually a career – in technology. In these unprecedented times, we find ourselves relying more than ever on our technology to keep us safely connected (networks and security), keep our economy moving (software development), and work with the medical researchers and professionals to make advances on the healthcare front (data analysis and biomedical computing).

The post-pandemic world will be a different place; now that we understand the importance of a strong tech infrastructure, there will be a surge in the need for research, development, and implementation of technology for years to come.

While we had hoped that classes would resume as usual this fall, due to the unpredictable nature of the COVID-19 virus, it was decided that online course delivery would be the most prudent direction forward. Queen’s has been working diligently to provide a vibrant, stimulating online learning environment. Our faculty will be prepared with a fully connected, interactive, online curriculum, and our staff’s virtual doors are open to offer support whenever you need it.

As you select the courses you will take this Fall, and begin this journey that will stretch your mind and shape who you will become, I encourage you to go forth in a spirit of exploration. This is your chance to make the rich variety of the QSC’s intellectual opportunities matter to you and your life! Try new things, work hard, don’t be afraid to ask questions, and make friends – you are not alone in this journey - learn new ideas and alternative ways of thinking!
I want you to know that the entire University community is here to support, sustain, and encourage you as you commit to study at QSC. We could not be more excited or privileged to welcome you into this vibrant learning community. It is you who make us what we are, and we look forward to the fresh ideas and energy you bring to our campus. I speak for the entire faculty, staff, and student community Queen’s School of Computing in saying we are so happy you have made the decision to join us!!!

I will meet most of you as a group during a remote online Orientation Session that will be held in September. I invite you to drop by my “virtual office” or email me at karen@cs.queensu.ca at any time so that we can get to know each other better!

If you have any questions or concerns over the summer about courses and/or registration, please feel free to email me at karen@cs.queensu.ca and I would be very happy to help. Have a wonderful summer and I will see you in the Fall!!!

Karen Knight
Undergraduate Program Assistant
karen@cs.queensu.ca
System.out.println("Hello Class of 2024!!");

My name is Catherine Wu and I am the Orientation Chair, also known as “High Tech”, for Computing Orientation 2020. I just completed my second year of a Biomedical Computation major and Music minor, and I’m looking forward to starting my third year soon!

First and foremost, congratulations! Welcome to the Queen’s School of Computing; we are so delighted to have you. I hope that you find your time here as wonderful and enriching an experience as I, and so many others have before you. Our goal through Orientation 2020 is to help you get to know our school and faculty, meet new friends both within your year and in upper-years, and learn to succeed in and love this place you will soon call “home”.

Orientation is organized by the Tech Committee (TC). By my side, I have a team of eight amazing and hardworking people who have dedicated time, and sleep to make Orientation 2020 possible for you. Since January, we've been working tirelessly to create all new virtual events, fundraise and gain sponsors, and develop online content to make this experience the best it can be. Although this year has been filled with unprecedented situations, including the challenge of beginning your university career through remote delivery, we have done our very best to translate the most important aspects of Computing Orientation to a virtual platform and we’re so excited to experience it together for the first time. Although you may feel strange to not be starting your university experience in classes on campus, you are still joining our community and we will do our best to welcome you to the School of Computing!

When I first came to Queen’s, I was really worried that I wasn’t going to fit in. I didn’t know a single thing about coding, and I didn’t feel like I fit the stereotype of how a computing student should behave or what they should be interested in. So in case you may be feeling the same way, don’t worry! Our community has people who come from all over the world, who boast an incredible range of interests and passions, translating into the 350+ clubs that you can get involved with here at Queen’s.
As for your new classmates, Computing is an incredibly diverse and cool bunch. You will meet people who are vastly different from you; people who hate pineapple on pizza, people who have never played a video game before, people who prefer watching sports to watching Netflix, people who come from countries on the other side of the world, the list goes on. The bottom line is that you worked hard to be here and so did everyone else. You deserve to be here, and you will get to know so many kind, funny and weird people who are exactly your vibe. Don’t be afraid to be yourself, push your comfort zone, reach out to people, and make new friends. The beautiful thing about first year is that everyone around you is looking for ways to fit in and find community; you’re all on the same exciting and uncertain path. Always remember that challenges are normal, feeling overwhelmed is normal, and seeking help is normal. You have so many resources and people to turn to, myself, T.C., and your Orientation Leaders included. Do not ever be afraid to ask!

Finally I just want to say that Orientation is such a magical time. You might lose your voice doing our nerdy cheers, you might lose some sleep trying to make it to our events outside of your time zone, you might embarrass yourself dancing in front of your family -honestly I can’t tell you exactly how it’s going to go since this is the first time we’ve done it virtually. All I know is that, although it’s going to be new for all of us, the experiences, friends, and memories you will gain are going to be so worth it, I promise. Participating in Orientation has been the greatest memory of each of my years here at Queen’s, and I know that it will continue to be, even through this strange and unique year. I’m so excited to meet all of you and welcome you home. Orientation 2020, here we come!!!

Catherine Wu
High Tech 2020
orientation@compsa.queensu.ca
Hello class of 2024!!

Congratulations on your acceptance and welcome to Queen’s University! This is an exciting time and a big deal. It is the beginning of your life here at Queen’s and the School of Computing could not be happier that you have joined us!

My name is Danielle Edward and I am the President of the Computing Students’ Association (COMPSA) and Flora Lin is my lovely Vice President of Student Affairs. Flora and I, as well as our many amazing directors and volunteers, are at your service!

COMPSA is the Computing students’ government; We are here to listen to you and make sure that the years you spend here are the best possible! We run multiple events in each semester, ranging from events such as trivia, coffee with professors, mental health de-stressors, and academic tutorials to help students out before exams. We welcome you with open arms and want to make your transition to post-secondary and to the Computing family as smooth as possible. If you would like extra guidance, feel free to join our Peer to Peer (P2P) program where we pair incoming students with upper years! Joining clubs and societies is a fantastic way to get involved at Queen’s, as well as making new friends that can last a lifetime. Over the first few weeks of school, COMPSA will offer a variety of positions that you can apply for such as: social coordinator, photographer, start-up liaison, and many more! There are many other clubs (computing and non-computing related) that are hiring during this time as well, so I strongly encourage you to join one that piques your interest.

I am super excited to get to meet everyone during orientation week and throughout the year! Feel free to send me a message anytime about anything, I am always available to help out and memes are always appreciated. You can also stop by the COMPSA office, once it is safe to do so, at Goodwin room 241 to say hello, ask for help, or use our microwave :^)

Cheers,
Danielle Edward
COMPSA President
president@compsa.queensu.ca
To the newest members of the Queen's community,

The Academic Orientation Committee wishes you the warmest of welcomes to Queen's! We are delighted that you have joined our dynamic learning community. Queen's is a community that values and promotes scholarly achievements and personal qualities that will set you up for success both here and beyond. We are confident that your time here will be rich and rewarding.

Your Queen's journey has a different starting point to what we had all expected. But exceptional times call for exceptional people, and those people are your orientation leaders! Queen's spirit of caring and togetherness will transcend our physical distance as your leaders bring you into our community. Orientation events will be a great opportunity to connect with fellow students, learn about our resources and get familiar with the academic environment.

Traditions are an integral part of the Queen's experience. We are proud to have been the first university in North America to offer distance education way back in 1889. Our faculty have drawn on this deep knowledge base to bring you a high-quality, interactive remote learning experience. Professors will use regular check-ins to ensure you feel engaged, and enable you to interact with your peers. Once the academic year starts, take time to reach out to your professors. Talk to your teaching assistants, and be ready to engage in all your classes and tutorials. You will get the most out of your first year when you are an active partner in the learning experience.

Adapting to university life can bring with it some challenges in any year. Queen's has some amazing resources to help you, which are available remotely. You'll learn more about these during orientation week. We want you to know that it's not uncommon for grades to fall in the early part of first year. While marks are important, what's vital at this stage is to develop effective study skills, connect with the resources out there for you, and maintain a growth mindset.

University life is both a privilege and a responsibility. The Queen's community expects that its members will respect the rights, dignity and differences of others. We wish you every success in your journey at Queen's. Your orientation leaders, fellow students and the wider Queen's community are with you every step of the way.

Academic Orientation Committee
2020
Catherine Wu
High Tech
Born and raised in the nation’s capital, Catherine grew up with no desire to be a programmer at all. After two years of gathering laptop stickers and pretending to know tech things, she now prides herself in an insanely “low effort to high success” study regimen, and an ability to replace understanding with pure memory. Outside of struggling to code, Catherine has a variety of niche passions and her current goal in life is to meet someone who shares her deep love for watching both Star Trek and the MLB -yes, your girl has RANGE. Her other great loves include Crocs™, gourmet cheeses, Classical music concerts, pasta from good Italian restaurants or Italy (both ambiance and food quality are important factors here), and, most importantly, Queen’s Computing Orientation!

Emily Zhao
Logistics
Born and raised in Ottawa, Emily is a mid-sized town girl. She loves her fair share of the nature in the suburbs while also admiring the big city life. She enjoys staying active and aspires to travel the world. Yes, she is a cat person who plans on one day naming her cat Dorito. Emily spends her free time watching Netflix and drinking bubble tea with friends. She will ALWAYS say yes to grabbing food. She loves trying new things and has a huge bucket list; examples are skydiving, surfing, and eating at a Michelin Star restaurant. To prove the logistics of this Orientation Period are in good hands, she sent this write-up in on time - hehe.

Sarah Labrosse
Logistics
As a Vancouver native, Sarah is obsessed with the west coast. As a windsurfer and certified tree-hugger, she firmly believes that the west coast > east coast. You might find her watching anime, consuming unhealthy amounts of bubble tea/any Asian foods, learning a new language, buying clothes she doesn’t need, or listening to music : ). When Sarah is not running around stressed doing 10 different activities at the same time, she’s studying for SODE (Software Design) and planning the logistics for an exciting Orientation Period.
NATHANIEL GUMAPAC
FINANCE
Forged out of carbon, hydrogen, oxygen, and nitrogen in the heart of Mississauga, Nathaniel’s destiny was to capture the essence of fermentation out of the raw air and create masterworks out of flour, water, salt, and yeast. However, before making more bread, he must get that bread by acquiring his degree at Queen’s University. His passion for baking, financial responsibility, and a love for Orientation Week resulted in him taking up the position of breadman in TC 2020. When he isn’t balancing the budget or making an entirely new one because orientation is moved online, you can often find him baking, being a professional TikTok consultant, or studying nursing despite his attachment to Compsci.

KATHERINE WILLIAMS
SPONSORSHIP
Meet Kat, her full name is Katherine but it was immediately shortened upon arrival to University. She is from California, so her first winter in Kingston was a complete shock to her system and she still does not understand Celsius or the metric system. She spends most of her time studying Data Analytics, getting very excited over pretty mathematics proofs, and making excessive amounts of tea. If you cannot find Kat drinking her 5th cup of tea, she is probably watching cat videos, losing at chess against her computer, or singing the Frozen 2 soundtrack very loudly. What she lacks in singing talents, she will make up for in excitement about Orientation!

MOLLY FLEMMING
SPONSORSHIP
From the far away land of Richland, Washington, Molly made the journey to Queen’s University to first study Biomedical Computing, then switch into the computing major a few weeks into second year. When she’s not studying to lo-fi nintendo mixes, Molly enjoys watching terrible Netflix movies with her housemates, working on hand embroidery, rethinking the entire concept of sponsorship, and dousing most things she eats with franks red hot buffalo sauce. Molly is so excited to be part of the class of 2024’s orientation!
MEET THE TECH COMMITTEE

SHREYANSH ANAND
ACADEMICS
Hailing from the last millennium, Shrey is wise in the ways of analytical philosophies that habituate our daily lives. The conundrums of whether cereal can be classified as a soup or salad (soup), or the deep discussions on the “raddest looking tree needles” (White Pine) perpetuate his waking hours. Often Shrey can be found wandering, lost in thought, in places that surprise even himself; if seen, feel free to approach and say hello! Do not be shocked, however, to hear him gently humming Smash Mouth’s hit song “All Star” from the soundtrack of the award-winning movie Shrek. When not contemplating the complexities of this world, Shrey usually working on “the next big thing”, spouting obscure Canadian factoids or attempting avant-garde gardening techniques while ignoring his actual Biomedical Computing coursework.

JOHNSON ZHANG
PUBLICATIONS
Nyeaaaaa eh? Orientation finna be online? No worries fam! Johnson is this year’s publications chair and he finna make online orientation into a MAWD bang! There is gonna be WICKED events to come this fall. Johnson seems like he is from the 6ix but really he is from the Caribbean! MAWD! He is a good yute! Every day Johnson likes to muck BIG with his favorite bowl, “The Big Muck Bowl”! When you do not see Johnson muckin big or studying for SODE, you can find him running a game of League with the bois or a game of 2K. If you think you can beat Johnson in 2K, THINK Again cus this man ain't losin a game. You will catch a DEFFAZ.

MATTHEW NG
FUNDRAISING
According to himself, there is no way Matt should have gone into Compsci. He didn’t code much in high school and now his ‘coding’ mainly consists of googling ‘how to write a for loop’ for the thousandth time. Matt, of course, went into COCA anyway because he didn’t care what he thought was impossible (and he realized he could take a lot of cool film courses). Hailing from the suburban streets of Mississauga, ON, Matt is honoured to be a part of Orientation period for the third year in a row. When he isn’t planning bake sales and promoting the gofundme page you can find him outside running, looking at old Lego instructions, eating large amounts of honeydew, managing his fantasy hockey team and making terrible Bee Movie references.
Orientation period is the period prior to classes which contains a series of fun and informative activities. These activities are designed to familiarize you with things you may encounter during first year, as well as with the campus and the community. All incoming students are placed into groups with other orientation participants which are led around by upper year computing students. These upper years are known as Techs and are excited to answer all your pressing questions about any topic of your choosing. Computing students are classified as Arts and Science students but we offer our own orientation events so that you can get to meet all the fantastic people you will be taking classes with for the next four or more years.

Besides being a ridiculous amount of fun, Orientation Period for all faculties and schools and groups at Queen’s strive to further the following goals:

1. To make all new students feel welcome
2. To facilitate a smooth transition into university
3. To build an inclusive community of students
4. To make new students comfortable in the academic, social and environmental contexts.
5. To provide a solid foundation for a successful university experience!
Orientation Period for computing is all about making you feel comfortable in your surroundings. To us, that means tams, coveralls, cheering, fun, excitement, friends and great times that you will look back on fondly. During the Orientation Period, you’ll learn all about the great things Queen’s has to offer. Orientation sets the stage for the rest of your university career and is an important step between being a high school student and being a Queen’s student. All orientation week events are completely voluntary, and you don’t even have to be registered in computing orientation week to get the important academic information, however participating is strongly recommended because your Tech Committee can’t wait to meet you and neither can your techs (and your fellow students too we hope!).

All activities are monitored by several different bodies within the school such as the Orientation Round Table, the Senate Orientation Activities Review Board and the Academic Orientation Committee for safety and to ensure that principles of inclusivity and enjoyment are upheld.
# ORIENTATION SCHEDULE

## DAY 1
- **11:00AM- 1:00PM** Welcome Forum
- **01:00PM-2:00PM** Lunch with Leaders
- **08:00PM-11:00PM** Games Night

## DAY 2
- **01:00PM-2:00PM** Academics Information Session
- **07:00PM-08:00PM** Live Major Selection Q&A Session
- **09:00PM-10:00PM** Speed Dating
- **09:00PM-10:00PM** Second Live Major Selection Q&A Session (Optional)

## DAY 3
- **01:00PM-3:00PM** Escape Rooms
- **01:00PM-2:00PM** Event: Family Fued Q&A
- **01:00PM-2:00PM** Course Selection Q&A
- **01:00PM-2:00PM** Closing Ceremony

## DAY 4
- **Released at 08:00AM:** Scavenger Hunt
- **08:00PM-9:00PM** Closing Ceremony

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**Times are given in EST.**

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EVENT DESCRIPTIONS

DAY 1

WELCOME FORUM
Learn how to succeed academically at Queen’s through an online presentation organized by your Tech Committee!

LUNCH WITH LEADERS
Join your Orientation Leaders, and Orientation Executives for a mealtime, snack break, or other break following the Welcome Forum. Chat together, ask questions, or just enjoy your food in a laid back environment.

GAMES NIGHT
A fun night filled with fun online games in breakout rooms! There will be breakout room for different online games!

DAY 2

ACADEMICS MORNING
Watch pre-recorded videos from different professors explaining the details on the different computing specializations

LIVE MAJOR SELECTION Q & A
There will be two sessions offered to account for different time zones. Each session will have upper year students answer any questions you might have about a specialization/major. This event will be live in both sessions!

SPEED DATING
Incoming students will be put into groups along with leaders where they will be asked to discuss a random topic in an allotted time. After that time is up, the groups are then randomized again and another topic will be chosen!
**Event Descriptions**

**Day 3**

**Escape Room**
Experience the thrills of being a detective! Be separated into groups where you are given clues and you have to find a way to escape the virtual room with those clues.

**Family Feud**
Participate in your assigned groups in a fun ‘Family Feud’ style activity where you will be asked questions that will consist of various topics such as Queen’s Trivia, Fun Facts about Orientation Leaders and Executives, and Computing Trivia.

**Day 4**

**Scavenger Hunt**
At 08:00AM a series of Scavenger Hunt Tasks will be released, and each task will have a number of points associated with it. Each task fulfilled will result in those amount of points being given to your group. At the end of the day, TC will tally up the points and announce the winner. You will be hunting with your assigned group.

**Live Course Selection Q&A**
Got questions about a course or what courses to take? Want your questions answered? A google form will be sent out for you to ask your questions and during this live event, your questions will be answered! You can still ask questions during this live event as well!

**Closing Ceremony**
A mystery guest speaker will give a speech through an online platform! More details to come!
**COMPUTING STUDENT'S ASSOCIATION (COMPSA)**

COMPSA is our Computing Student Government. They offer many great ways to get involved such as intramural sports, social events, tutoring, or even positions on their council. If you are interested, you can always sit in on a few general COMPSA assemblies to see how it works for yourself! Or, get in touch with this year’s COMPSA Vice President of Operations, Shreyansh Anand, at vrops@compsa.queensu.ca!

Check out the COMPSA website at http://compsa.queensu.ca

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**ALMA MATER SOCIETY (AMS)**

The Alma Mater Society represents all the undergraduate students at Queen’s. They offer most of the student-run services you see on campus, as well as most clubs. The COMPSA President, VP Operations, and VP Student Affairs all sit on the AMS Assembly, so if you ever want to give your input to the AMS, feel free to reach out to them.

Check out the AMS Website at http://myams.org

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**ARTS AND SCIENCE UNDERGRADUATE SOCIETY (ASUS)**

Being a Member of the School of Computing also means you’re a member of the Faculty of Arts and Science. ASUS is their Student Government and offers various volunteer positions in their charities and on their committees, as well as running various social events throughout the year. The COMPSA VP Student Affairs sits on the ASUS Assembly so if you ever want to know what happens or want to give your input to ASUS feel free to get in touch with this year’s VP Operations.

Check out the ASUS Website at http://queensasus.com
GET INVOLVED

THE PEER SUPPORT CENTRE

Room 34, John Deutsch University Centre
The peer support centre is a group of dedicated student volunteers who provide welcoming, and empathetic support to Queen’s students. Students are encouraged to come speak with our volunteers who will listen and offer support on any and all issues. As well, we can suggest resources on campus and in the Kingston community.

THE SEXUAL HEALTH & RESOURCE CENTRE

Room 223, John Deutsch University Centre
A confidential, non-judgmental, queer positive, pro-choice, feminist, sex positive, and non-heterosexist information and referral service. We affirm the right of every individual to access accurate and unbiased information about sex, sexuality, and sexual health. We also sell safer sex products and sex toys at cost in order to increase their accessibility, and maintain a lending library of books for a small deposit.

QUEEN’S STUDENT WELLNESS SERVICES - COUNSELLING

Mitchell Hall, 69 Union Street
Counselling services works to foster student success and wellbeing while providing services that respects the values and unique needs of all people. It provides short-term counselling geared to resolving personal difficulties, dealing with crisis’, and distressing situations. It also works closely with partners in the Kingston community to assist students who need specialized mental health services or longer-term counselling support.
The Alma Mater Society Welcomes the Class of 2024!

3 Commissions
10 Faculty Societies
13 Student-run Services
60+ Full-time Student Staff
250+ Student Clubs
450+ Paid Student Staff
1,500+ Student Volunteers
6,000 Job Applications

18,500 Student Members (including you!)

www.myams.org/amsapply
Twitter: @QueensAMS
Instagram: queens_ams
613.533.3001
feedback@ams.queensu.ca

Welcome to Queen’s!
Congratulations, class of 2024! You have made it! Queen's University is known for its unparalleled school spirit. Orientation Week at Queen's will introduce you to some of your closest friends and foster some of your favourite memories of your time here. There are such fun and unique traditions that have passed down from year to year. I encourage you to take part this September and make the most of it. Although you are navigating something no incoming class has seen before, I can promise you one thing. Your Queen's Experience will be something that you remember for a lifetime. The AMS will always be around to help you succeed during your time at Queen's. Welcome home!

Orientation Week at Queen’s is unlike any other University. We are all so thankful to be able to welcome you to our community and are so excited to introduce you to all of the incredible opportunities and experiences that our school has to offer. My first year at Queen's was a whirlwind, as I am sure yours will be too. As a member of the Class of 2024, you are now a part of a family of students that are going through the most challenging and unique transition ever. While your start at Queen’s might look somewhat different than you were expecting, the uniqueness and spirit that sets us apart will remain unchanged. Your experience here will be shaped by your willingness to get involved and discover all of the resources and services that are offered by your peers, so I challenge you to explore all that Queen’s has to offer. Welcome home, Class of 2024!

Regardless of the faculty you are in, Orientation Week at Queen’s will connect you to so many people going through the same experiences that you are. I wish you luck and welcome you warmly to the Queen's community. This week will make you aware about all the possible avenues of student involvement you can take during your undergrad. Your experience will be shaped by your involvement and I strongly encourage you to figure out where your passions are and pursue them. Although this time is difficult to navigate, remember that the AMS and Queen’s will provide you with many opportunities and supports during your time here. Cha gheill!

Mission Statement: To serve and represent the diversity of students at Queen’s University.
Welcome Class of 2024!

Three summers ago, I received my Orientation Week handbook in the mail. I was nervous, excited, and unsure of what this experience would bring. What should I pack? What is a tam? What does Cha Gheill even mean? As I read my handbook from front to back to answer these questions, researched residences and cafeterias, and stocked up on all things tri-colour (Queen’s school colours – red, yellow, and blue!), I began to realize I wasn’t just going to school – I was joining a new community and a new family.

Although COVID-19 has impacted our traditional Orientation we hope to have created an orientation period that gives students from all different backgrounds a place to grow and become comfortable in their new University, in a safe and supportive environment. University can seem overwhelming at first, but always remember that everyone at Queen’s wants to see you succeed - you can do anything you dream of and more! We are a community of over 30,000 students and staff, so no matter what challenges you may face in your time here, you will never be alone.

Moving away from home (whether it be for the first time or not) can be a scary and nerve-racking experience – and all of these emotions are totally okay! Missing your family, friends, and home can be tough – but Orientation Week is here to welcome you home. As a completely student run week, over 1,200 upper year students have been working incredibly hard over this past year to welcome you – yes, YOU!

On a final note, you may be wondering, “What the HECK is the Orientation Roundtable?” That’s a great question! We are a team of five students who make up the core logistical body of Orientation Week. We have been working alongside the nine Orientation Committees here at Queen’s, to help ensure that everything is all ready for you this fall. The TEN Orientation Committees include the Arts and Science, Commerce, Computer Science, Concurrent Education, Engineering, Nursing, Health Sciences, Kinesiology, NEWTS (New Exchange Worldly Transfer Students), and FYNIRS (First Years Not In Residence Students) Orientation Weeks. The five of us will be online throughout the week – feel free to send a message and say hello, we would LOVE to e-meet you!

That’s all for now – we cannot wait to meet you in September, but for now relax, enjoy your summer and get ready for Queen’s Orientation Week 2020!

For more information, be sure to check out our Orientation Website at: http://queensu.ca/orientation. As well, for updates throughout the summer, like us on Facebook at: Queen’s Orientation Roundtable and Instagram: @queensu.ort

Welcome to Queen’s!
As your Principal, I want to take this opportunity to welcome you to Queen's University. Queen's will be your home for the next several years and I hope you will embrace it and cherish it for all it has to offer. You have chosen to be a part of a vibrant community that will provide you with many opportunities to challenge yourselves while you learn and grow as students and as individuals. Your hard work has brought you here, and that drive and ambition will continue to serve you well as you begin this next chapter of your life.

I realize that your Queen's experience is beginning differently from what you might have expected. Many of you will not yet be on campus. But rest assured that day will come, and in the meantime we are doing all we can to provide you with the Queen's experience even if you are not in Kingston. We are committed to giving you a warm welcome as you embark upon your journey at Queen's and we encourage you to take advantage of all the creative ways our students, staff and faculty will be helping you foster connections and equip yourself with the information and tools you need to achieve success.

This may be an unconventional beginning, but the circumstances are temporary and there will be plenty of time for you to experience life on campus. Do not let these limitations stand in the way of your creativity or curiosity and be open to the possibility of making meaningful connections even if they must begin remotely. While we may meet each other virtually, I am confident that our relationships will be made only stronger by the unique circumstances in which they arise, and in time will grow as physical restrictions on gatherings are relaxed.

If I can offer some advice over the coming weeks, it is to be patient with yourself as you adjust to your new life as a university student. This is a significant transition and it is natural during this time to feel a bit untethered, especially right now when there is still so much uncertainty in the world. Let Queen's and our community help you find your way. You are not alone as there are other students learning alongside you who are likely experiencing similar highs and lows. Your peers are a great resource and there are other sources of help available through different services should you ever need emotional or academic support. We want you to succeed and achieve your dreams—and it all begins now.

I wish you all the best as you begin your journey here at Queen's and I look forward to the day when I can see all of you back on campus.

Stay safe. Stay well.

Patrick Deane
Principal and Vice-Chancellor
Dear Students,

On behalf of the City of Kingston I’m thrilled to welcome you to our community! Congratulations on selecting Queen’s for your post-secondary education and Kingston as your new home.

As you begin this new chapter, I hope you take time to familiarize yourself with your new city. You will learn that Kingston is a wonderful place to live and home to the region’s best cultural attractions: our beautiful waterfront, museums, galleries and historic sites. Take time to discover a favorite exhibit in one of our museums, take a stroll and explore our charming shops, and find a favorite meal in one of our many esteemed restaurants.

Please know my door is always open and I would love to hear from you. Connect with me on Twitter or Instagram @MayorPaterson, by e-mail at mayor@cityofkingston.ca and be sure to check out my website at www.MayorPaterson.com for city updates.

Wishing you a great orientation week!

Sincerely,

Bryan Paterson
Mayor of Kingston
Dear Class of 2024,

It is with overwhelming joy that I welcome you to Queen’s University! On behalf of everyone both remote and close to campus I would like to offer you a most heartfelt congratulations and warmest welcome. I cannot wait to see and hear of all the wonderful things you accomplish as we navigate this difficult time as students and as an institution.

As many of you are well aware, Queen’s University is one of the oldest Canadian institutions for post-secondary education; going beyond confederation and colonization of Canada itself. With more than 175 years worth of history and traditions to its name, this is a university with context that defines our student experience in a way that is entirely unique. The events of Orientation week are ones that traditionally introduce you to our lovely campus, facilities, and resources to help you succeed through your time here. While it may look a little different or feel strange at times, remember to slow down and take it all in. Be open to new people and opportunities. Indulge in the wisdom and guidance of your peers and student leaders, take pride in The Queen’s Oil Thigh, and take the time to learn why we love Queen’s.

Queen’s University has always been marked by its incredible “student experience,” and it looks different to everyone who joins our family. There is no other school in Canada, and perhaps North America, where students are provided with as many opportunities both inside and outside of the classroom. We hold a lot of value in our actions and how they serve both the Queen’s and greater Kingston community.

As Rector, I am the third highest officer of the University and an equal to the Chancellor, Principal, and Vice-Principals. As a student holding the position, I represent a unique opportunity to represent students and guide them on decisions and policies of the administration. Whenever it is possible, I encourage you to get involved in what you are passionate about, and work to create an inclusive campus for all peoples. We are an institution where diversity makes us stronger, and the support of our family makes us better and stronger. It is a privilege to attend Queen’s and I hope you make the most of every minute you spend here.

I am here in my position to represent and support all Queen’s students. The Rector serves on the Board of Trustees, sits on AMS and SGPS assemblies, and is an observer of the University Senate. In addition, the Rector sits on various planning and advisory committees on campus. The Rector also serves some ceremonial duties by speaking at Convocation ceremonies, and conferring the Agnes Benedickson Tricolour Award on an annual basis. Lastly and certainly not least, I am here to support you. If you are struggling with anything and don’t know where to turn – my virtual door is always open. Nothing I might be working on is more important than making time for students. Connect with me at my email rector@queensu.ca or on social media @queensurector.

Princeps Servusque Es (Be a Leader and a Servant)
Sam Hiemstra (37th Rector of Queen’s University)

Welcome to Queen’s!
Welcome to Queen’s Orientation Week 2020! We hope you enjoy your first week here in Kingston and invite you to take advantage of the many opportunities Orientation Week provides. During the Week, you can learn about the many resources, services, and extracurricular activities offered, meet new people, and have fun!

Remember that this week is organized with every intention of making you feel safe and settled here at the University. We want you to get excited about calling Queen’s “home”!

The Senate Orientation Activities Review Board (SOARB) is a Queen’s Senate committee that exists to ensure your first week here is a good one. Our Board is comprised of students, faculty, staff, and alumni from the Queen’s community, and together we’re responsible for setting the general policies for Orientation Week. The Orientation Roundtable (ORT) and Faculty Societies are responsible for executing these policies. We’ll be attending activities throughout the week to observe events and then will report our observations and make policy recommendations to the University Senate.

If you have any concerns or comments about Orientation Week 2020, you can reach us through the secretary of the committee, Joan Jones. Her office is located in the John Deutsch University Centre (JDUC), room 135. She can also be reached by phone at 613-533-6745, or by email at jj7@queensu.ca.

Have a great week!
Cha Gheill!

The goals of Queen’s Orientation Week are:

• To make all new students feel welcome;
• To facilitate a smooth transition to university;
• To build a strong and inclusive community of students;
• To make new students comfortable in their academic, social, and environmental contexts;
• To provide a solid foundation for a successful university experience.

The broad approaches we take in order to achieve these goals are:

• Foster a climate that:
  o is positive, respectful, inclusive and discrimination-free;
  o prepares students for academic and intellectual pursuits;
  o promotes individual and community health, wellness and safety.
• Familiarize students with:
  o personal support services and social opportunities;
  o expectations for non-academic conduct;
  o the academic culture, expectations and resources.
• Facilitate:
  o the development of social networks and interpersonal relationships;
  o student engagement with faculty members;
  o student utilization of personal and academic resources.

In achieving these goals and taking these approaches, the utmost respect for the individual and the community will be shown.

Welcome to Queen’s!
Welcome to Queen's!

UNIVERSITY ORIENTATION 2020

August 24 - September 4

Cha Gheill! WELCOME TO QUEEN'S!

To kick off the school year, the Student Experience Office hosts University Orientation - open and free to all incoming students! University Orientation provides an opportunity to participate in many programs to acquaint yourself with all the supports and resources at Queen’s University!

WHAT TO EXPECT

University Orientation will take place over 2 weeks delivered through OnQ, and is made up of 4 modules designed to make you feel welcome, and prepared for the year ahead!

During University Orientation, you will have the opportunity to explore what Queen’s has to offer and participate in events with the entire incoming class. You will:

- Learn about the resources and clubs available at Queen’s and how to access them
- Engage with interactive content that will help you feel a sense of belonging and school spirit
- Learn how to prioritize wellness in an online learning environment
- Participate in class-wide events

IMPORTANT DATES

Mark sure to check the University Orientation OnQ course for these live events and module launches!

Aug 24 – University Orientation Launches & Welcome Event
Aug 25 – Module 1 launches & Academic Webinar
Aug 28 – Module 2 launches & EDII Open House
Sept 1 – Module 3 launches & Wellness Webinar
Sept 4 – Module 4 launches & Fall Orientation ends!

FIRST YEARS NOT IN RESIDENCE (FYNIR)

Are you living in Kingston or the surrounding area during first year, but not in Residence? Join the FYNIR community!

They will be hosting events just for you during Orientation including a welcome event, FYNIRS Olympics and a closing event.

For more information: www.queensu.ca/orientation/FYNIR

Get more information: www.queensu.ca/orientation

Welcome to Queen's!
Four Directions Indigenous Student Centre (FDISC)

To help start a new adventure and academic career at Queen’s University, the Four Directions Indigenous Student Centre (FDISC), offers a Welcome Day for Indigenous Students on **August 27th, 2020 at 1:00 pm**. This event this year will strictly be online, and the registration will be emailed to Indigenous students. Welcome day allows incoming first year and transfer Indigenous students to:

- Meet one another
- Learn about 4D and our services
- Have a chance to meet faculty specific supports
- and more!

For more information on Welcome Day for Indigenous Students and how to register please visit the Four Directions Indigenous Student Centre website under Welcome Day or email us at 4direct@queensu.ca.

Queen’s University International Centre (QUIC)

Are you an International Student?

Access online orientation webinars, Q&A sessions with advisors, and arrival information through SOAR at https://www.queensu.ca/nextsteps/soar.

To learn more about arrival information and international topics' dates, access and other details visit the QUIC website at https://quic.queensu.ca/arrival/orientation/.
The core components of the AMS are the three Commissions that advocate on behalf of Queen’s students to the University, the City of Kingston, and to the provincial government on student issues. There are a wide range of work and volunteer opportunities available within each of the Commissions. Visit myams.org to learn more!

The Campus Affairs Commissions (CAC) strives for the betterment of student life through social, inclusive, and entertaining extracurricular activities. They run events and conferences each year that enrich the Queen’s experience for undergraduates in unique and memorable ways. Contact the Commissioner of Campus Activities, Charlotte Galvani, at cac@ams.queensu.ca.

The Commission of External Advocacy (CEA) advocates on behalf of students on the Municipal, Provincial, and Federal levels. In this pursuit, the Commission lobbies and advocates internally within the university administration while also lobbying externally to raise awareness about government policies regarding post-secondary education, as well as municipal issues pertaining to student life. Contact the Commissioner of External Advocacy, Matthew Mellon, at cea@ams.queensu.ca.

The Social Issues Commission (SIC) aims to speak to issues of equity while engaging with oppression at Queen’s. They seek to provide students with resources and education as well as offer an open, safe space for those who face oppression and their allies. By fostering close ties with various groups and the Queen’s administration as well as facilitating student learning about oppression, we aim to eliminate marginalization on campus. Contact the Commissioner of Social Issues, Angela Sahi, at sic@ams.queensu.ca.
The five AMS Offices support the activities of all students presently involved with the AMS as well as those looking to get involved. They also work toward strengthening the organizational and reputational standing of student leadership. Check out myams.org to see the opportunities in each Office.

The **Alumni and Sponsorship Office (ADO)** is responsible for ensuring that the AMS has a cohesive strategy for fundraising, sponsorship, and meaningful engagement with alumni. This Office works to build and maintain relationships with donors, sponsors, and the alumni community, and works closely with the Queen’s Office of Advancement on these goals. The ADO supports the functions of the AMS by securing financial contributions and mentorship opportunities that will enhance the programming and services provided by the Society. Contact the Director of Alumni and Sponsorship, Emma Solecki, at advancement@ams.queensu.ca

The **Human Resources (HR) Office** is here to make sure that your experience within the AMS is rewarding, productive and welcoming. Whether you volunteer on a committee, work as an AMS intern, or are employed by one of the many AMS services, the HR Office is your resource. Don’t know where to start? We can help with that too because recruitment is one of the primary roles of the HR Office. Contact the Director of HR, Eve Garrison, at hr@ams.queensu.ca

The **Information Technology (IT) Office** works to provide and maintain the IT infrastructure on which the AMS depends. The IT Office operates internally on both the government and corporate sides of the AMS to ensure the continued support and maintenance of all IT equipment and services. The IT Office works to develop applications, databases, and websites for the various AMS Services. Working as a part-time student staff member in the IT Office is a great way to develop your passion for Information Technology. Contact the Director of IT, Nathaniel Gerchikov, at ito@ams.queensu.ca

The **Marketing & Communications Offices** serve as the public relations channel for the AMS and facilitates the two-way flow of information between the AMS and students. They accomplish this by conducting marketing research to gauge the opinions of the Queen’s student body while monitoring the AMS’s media relations with both local and national media. They also responsible for the supervision and creation of AMS publications, web content, and interacting with students and the city through social media. Contact the Director of Marketing, Kassandra Greenhalgh at marketing@ams.queensu.ca or the Director of Communications, Patrice Oliveira, at communications@ams.queensu.ca

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Welcome to Queen's!
The Clubs Office is comprised of over 275 unique organizations, ranging from cultural groups to health outreach initiatives, among others. For many students, one of the most important experiences outside of the classroom is participating in clubs on campus. The Clubs Office works to provide resources and support to AMS affiliated groups through financial means (grants, bursaries, fundraising, etc.), providing club space, insurance, and resources for event planning and marketing. There are also various workshops held throughout the year, along with the annual Tricolour Open House which allow clubs to showcase their organization to the entire student body.

The Director of Clubs is responsible for the day to day operations of the office which includes connecting with club members, students, and stakeholders (on and off campus) as well as overseeing the Deputy Director of Clubs, the HR Coordinator and the Marketing Coordinator. Additionally, they act as the main liaison between the AMS and the clubs community with regular office hours 10-12 and 1-3 Monday to Friday. A complete list of clubs and organizations can be found on the AMS website with other useful club information. Feel free to contact the Director of Clubs, Olivia Stanton, at clubs.manager@ams.queensu.ca with any questions about this fun and exciting office.

The Office of Internal Affairs is responsible for ensuring that internal functions of the AMS are running smoothly. This includes elections and referendum, AMS Assembly (the AMS legislative body), AMS Board of Directors, the judicial branches, and keeping policy up to date. The office is managed by the Secretary of Internal Affairs and works to provide students with open access to the electoral processes and assembly. Contact the Secretary of Internal Affairs, Caroline Hart, at secretariat@ams.queensu.ca
Welcome to Queen’s!

Located on the lower level of the JDUC, the Printing & Copy Centre offers a wide variety of products and services to suit all of your printing needs. Offering black & white and colour printing, scanning, business cards, booklets, conference cards and handouts, binding, poster printing and more, if you ask a P&CC staff they’ll tell you that, “Yeah, we do that!” The staff at the P&CC work hard to help you complete your publishing projects efficiently, effectively, and affordably – all while in a fun and welcoming environment. We can’t wait to help bring your projects to life during your time at Queen’s!

The Common Ground Coffeehouse (CoGro) is a student run coffeehouse found at the heart of the Queen’s Campus in the Athletics & Recreation Centre. They offer a large variety of espresso based drinks, iced drinks, bagels, delicious sandwiches, and local baked goods. The CoGro lounge space can be used for studying, hanging out with friends, grabbing lunch, or can even be booked for events! And be sure to drop by The Brew, Common Ground’s second location in the Upper JDUC (by Tricolour Outlet) to pick up a coffee, tea, or baked good on your way to class!

Located on the lower level of the JDUC, the Printing & Copy Centre offers a wide variety of products and services to suit all of your printing needs. Offering black & white and colour printing, scanning, business cards, booklets, conference cards and handouts, binding, poster printing and more, if you ask a P&CC staff they’ll tell you that, “Yeah, we do that!” The staff at the P&CC work hard to help you complete your publishing projects efficiently, effectively, and affordably – all while in a fun and welcoming environment. We can’t wait to help bring your projects to life during your time at Queen’s!

Walkhome is a student-run service that provides all members of the Queen’s Community with a safe and comfortable way to travel Kingston at night. It is a completely anonymous and confidential service, so our staff members do not wear any clothes identifying them as a Walkhome team. Whether you feel unsafe or just want company on your night walk please call (613) 533-WALK or visit the kiosk in the lower ceilidh of the JDUC.

Since 1977, the Queen’s Pub (QP) has been a tradition here at Queen’s University. The relaxed atmosphere and great tunes will always keep you coming back. Come try the delicious menu with vegan and vegetarian options, a multitude of beers, fine wines, and cocktails. Whether you’re using the Pub to meet a study group or watch sports on the HD flat screen TVs, QP staff will always make your visit the best it can be. Come in and get acquainted with the only pub you’ll ever need. Cheers! The AMS Pub Services (TAPS) constitutes the only student-run bars in Canada, including the Queen’s Pub (QP) and The Underground Nightclub. You can reach them at (613) 533-2740 or taps@ams.queensu.ca

Welcome to Queen’s!
The Peer Support Centre (PSC) is comprised of 100+ dedicated staff and volunteers. The PSC provides all undergraduate students with confidential, empathetic, peer-to-peer support, including resource referrals and practical guidance. Students are welcome to come in to talk about homesickness, personal grievances, mental health, instances of oppression and/or discrimination, sexual violence, academic challenges, and more! No problem is too big or too small, we care about them all. Visit the PSC in JDUC rooms 34 & 26 or contact Head Manager Peter Mondolia at peersupport@ams.queensu.ca

The Housing Resource Centre (HGC) is a confidential space where students can talk freely about their concerns with any current or potential housing situation. The HRC also offers tips on finding housemates and house hunting. You can visit them in room 040 of the JDUC or email hrc@ams.queensu.ca.

Tricolour Outlet is your one-stop shop that serves students, alumni, and the Queen’s community. They provide high-quality options for Queen’s clothing and merchandise, a means for students to save money on used textbooks, inexpensive school supplies, event tickets, and a safe and convenient bus service. Come visit them on the upper ceilidh of the JDUC or check out their website: www.tricolouroutlet.ca

Versed in years of tradition since opening its doors in 1976, the Underground has served generations of students and alumni. Administered along with the QP by The AMS Pub Services (TAPS), the Underground is the only student-operated club in the country and offers a level of acceptance and warmth that is unparalleled in the Kingston community. It doesn’t matter what faculty you are from, The Underground welcomes all students who are invested in making each night special. The Underground is available for booking to all students for club events, team socials, or even birthday parties. You can reach them at (613) 533-2740 or taps@ams.queensu.ca

Studio Q is a student-run creative agency, providing professional design, photography, video, and broadcasting services. As well, they produce the Tricolour Yearbook & Agenda and livestream the Queen’s Gaels home games. Contact Studio Q at (613) 533-2738 or studioq@ams.queensu.ca

The AMS Food Bank provides confidential and non-judgmental food options to members of the Queen’s community in the most comfortable environment possible. The Food Bank (JDUC 343) helps to ensure that Queen’s students can be healthy and productive as they pursue academic achievement and alleviates poverty amongst Queen’s community members. You can reach them at (613) 533-6972 or foodbank@ams.queensu.ca. Learn more at www.AMSfoodbank.com

The Queen’s Journal (QJ) puts out issues every Friday and releases online content throughout each week at www.queensjournal.ca. They welcome all students as writers and photographers as well as letters or opinion pieces from all members of the Queen’s community. Feel free to drop by the Journal House (190 University Ave.) or contact the Editor In-Chief, Raechel Huizinga at journal_editors@ams.queensu.ca or (613) 533-2800 for more information about services and opportunities.
The Queen's Student Constables (StuCons) are the only peer to peer security service in North America. StuCons have been around since 1936, and ever since have been working to keep students safe by upholding the AMS and University's rules and regulations. With a staff of over 100 students, you can find us at some of your favorite on-campus establishments, such as QP, The Underground, Clark Hall Pub, as well as any sanctioned events and venues for the over 260+ student run clubs. You can reach them at QSC@ams.queensu.ca.

You can apply to work at any of these AMS services.

No experience necessary!

Check opportunities and deadlines to apply here: www.myams.org/apply
The Student Life Centre (SLC) The Student Life Centre (SLC) is a collaboration of facilities, services, and resources dedicated to enhancing the quality of student life at Queen’s. Encompassing the John Deutsch University Centre (JDUC), the Queen’s Centre (QC), the Mackintosh-Corry Student Street (MC), the Grey House, the SLC provides space for societies and clubs, bookable spaces for meetings, performances, events, and public spaces for a wide range of student and community use. The SLC Information Desk is located beside the Union St. entrance of the JDUC, where friendly SLC staff can provide you with information about space bookings, equipment and locker rentals, opportunities to advertise through posters and TV screens around the SLC or booths, and conference or event set-up. In the long term, the JDUC revitalization project will create transformative new opportunities for student life and engagement.

Contact the SLC at slc@ams.queensu.ca or www.studentlifecentre.ca.
# Gender Neutral Bathrooms List

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<th>Building</th>
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**AMS Health & Dental Plan**

Make the most out of it

Full-time undergraduate students and MBA students are covered by the AMS Health & Dental Plan. Complete details at [www.studentcare.ca](http://www.studentcare.ca).

Questions?
Care Centre
9 am to 5 pm on weekdays
613-776-1005
www.studentcare.ca

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Welcome to Queen's!
These University and community services encompass a wide range of support available to Queen’s students.

The Four Directions Aboriginal Students Centre strives to be a home away from home for Indigenous students during their time at Queen’s. Come by to take part in some of our programming, cultural counselling and academic advising services, or just to study and meet new friends.

The Four Directions Indigenous Student Centre is located at 144-146 Barrie St. We look forward to meeting you at the centre soon!

Career Services is available to assist you with everything you need to know, and do, to make your next career move a success. Wondering how to make the most of your first year, get involved, and build skills and experience? Check out our popular Major Maps (there’s a specialized one for each major) to help you map out your journey at Queen’s!

Learn about potential careers and future employers by visiting our website and joining us for virtual career fairs. Career Services website: careers.queensu.ca/

The Human Rights and Equity Office offers a variety of services including Human Rights Advisory Services (HRAS) and Sexual Violence Prevention and Response (SVPR). HRAS is a confidential service that assists individuals or groups at Queen’s by providing information, advice, support, and resources as well as assistance to those who wish to pursue informal or formal routes of complaint resolution following an incident of harassment or discrimination. The HRAS also advocates for human rights practices and policies that respond to the needs of Queen’s equity-seeking communities. The SVPR Office will assist any student who has been impacted by sexual violence. Students can contact the Sexual Violence Prevention & Response Coordinator, Barb Lotan, at bjl7@queensu.ca. The SVPRC can provide information about and assistance to access supports, services, academic accommodations and reporting processes. Visit online at www.queensu.ca/hreo/home & www.queensu.ca/sexualviolencesupport for more information.

Queen’s Athletics & Recreation - A healthy body supports a healthy mind - over 81% of our student population is active in sports or recreational activities on campus. Join an intramural team, workout or participate in one of our many fitness and wellness offerings to keep in shape. If you’re interested in competitive or high performance sport—why not try out for one of our varsity sports? At Queen’s, students have a multitude of athletic activities to choose from and enjoy while taking a break from their studies. For more information visit www.gogaelsgo.com.

Queen’s First Aid is on call 24 hours a day, 7 days a week during the academic school year and provides confidential, professional First Aid Response. You can request QFA to attend a situation by calling the Campus Security Emergency Report Centre at (613) 533-6111, or by activating the closest Emergency Blue Light. QFA is also available to provide First Aid Coverage at your event. For more information, visit www.queensfirstaid.com.

Welcome to Queen’s!
Welcome to Queen's!

Chaplain’s Office - Queen’s has a University Chaplain, appointed by the University, as well as a number of Christian Chaplains who, with the University Chaplain, form the Queen’s Chaplaincy Team. There is also a Muslim Chaplain in one day a week, as well as contacts with most faith groups. These chaplains are here to help students in any way they can, from deeply spiritual or personal problems to the very practical aspects of living and adjusting to University life. The Chaplains are committed to fostering a climate of respect for the variety of faith traditions at Queen’s. Students are encouraged to drop by the University Chaplain’s Office, room 142B in the JDUC anytime!

The Positive Space Program brings visibility and support to lesbian, gay, bi, trans, and queer communities at Queen’s. Positive Space stickers posted at the entrance to work, living, or study areas encourage the Queen’s community to celebrate the gender and sexual diversity that exists on campus and to work to overcome subtle and overt forms of heterosexism, homophobia, and transphobia. This program is a reflection of Queen’s commitment to welcome and include all members of the community and to create a campus that is free of discrimination based on gender and sexual identity. Information can be found at http://www.queensu.ca/positivespace or posspace@queensu.ca.

Queen’s Legal Aid (QLA) offers free legal services to students with certain tenancy, criminal, civil, employment and government benefits problems. Law students provide these services under the supervision of staff lawyers. QLA is located in Macdonald Hall, room 406 and can be contacted at (613) 533-2102. Alternatively, visit their website at http://law.queensu.ca/students/legalAid.html.

Queen’s University International Centre (QUIC) supports Queen’s students, staff and faculty in the building of diverse and inclusive communities. Along with campus partners, QUIC provides transition services that lead to a successful student experience. QUIC provides confidential 1:1 advising provided by the QUIC International Student Advisors, Write Nights and academic writing support (with SASS), an English Conversation Program, Intercultural Training and the Intercultural Awareness Certificate Program, social activities with the World Link Program, and volunteer and work opportunities. Did you know? QUIC is here for all students!

The Ban Righ Women’s Centre is a meeting place and a resource that offers its services without charge or membership. The Centre has informed and helpful staff to assist women of all ages continue formal or informal education, especially those who are returning to study after a time away from formal education or starting university for the first time later in life. Students find help with academic, financial, social or technical issues; share experiences, network with peers, give and receive support. They can be found at 32 Bader Lane and our website is http://banrighcentre.queensu.ca.
ON-CAMPUS SERVICES

The Interfaith Council is a council of people representing various faith traditions at Queen’s whose goal is to assist the University in promoting and enhancing the environment of religious tolerance, diversity and freedom of expression. Members of the Council represent faith traditions such as Christianity, Judaism, Hinduism, Aboriginal, Islam, Bahai and Buddhism and Wicca. Students are encouraged to exercise their own judgement as to the extent to which they participate in Orientation Week and are reminded that all activities are voluntary. To contact a member of the Interfaith Council, call (613) 533-2186.

CFRC is Queen’s campus and community radio station, broadcasting at 101.9FM, channel 282 on cable, and CFRC.ca online. CFRC is your gateway to diverse Kingston communities and to underground music from around town or across the globe. CFRC offers free broadcast and journalism training. To get involved, contact cfrcprogram@ams.queensu.ca, call (613) 533-2121, or drop by the station in Lower Carruthers Hall.

Queen’s University Libraries have the information resources you need to complete assignments, write research papers, find class readings and explore any subject. The Queen’s Library also consists of the Queen’s Learning Commons (QLC), the Writing Centre, and the Learning Strategies Development Program. The QLC offers an inviting, collaborative learning space where students can pursue and share ideas and also unites staff from several service units who assist students through individual consultation, workshops, peer mentoring, and collaboration. The Writing Centre offers one-on-one tutorials, workshops, and credit courses for students from all subject areas. The Learning Strategies Development Program supports academic success through enhancing the skills and self-confidence of students through workshops, individual sessions, and the peer mentor program. These three services are all located in Stauffer Library.

Telephone Aid Line Kingston (TALK) is a crisis, distress, befriending and information line that is open from 7pm until 3am every night of the year. The telephone lines are staffed by well-trained, caring volunteers who are there to provide confidential, anonymous, and nonjudgmental listening. Don’t hesitate to call (613) 544-1771 if you need to talk. For more information visit us at www.telephoneaidlinekingston.ca

The office of Town-Gown Relations can help navigate through problems in the Queen’s/Kingston equation while respecting confidentiality at all times. This office can educate you on your responsibilities and advocate for your rights as a student-resident of Kingston. For bylaw questions, assistance with rental situations or tips for making yourself truly “at home” in Kingston, Town-Gown Relations is your starting point. We are located in the JDUC in room 315 or you can contact us at (613) 533-6745 or towngown@queensu.ca. Our website is http://towngown.sa.queensu.ca

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CAMPUS SECURITY

Campus Security is a service department with the main objective being to promote a safe and welcoming environment that recognizes and is respectful of the diverse nature of the Queen's Community. The Campus Security staff is available 24/7, 365 days of the year.

CAMPUS PATROL PROGRAM - Teams of uniformed security patrols walk the entire campus every night of the year, providing a visible deterrent to crime as well as a safe resource for staff, students and visitors who require assistance. The patrols act on the direction of the on-duty Security Supervisor who coordinates all responses to emergencies on campus.

BLUE LIGHT PROGRAM - The phones are there for you to use anytime you feel unsafe, afraid or concerned. All the phones have a direct line to the Emergency Report Centre. Blue lights are an important safety feature for the university community. Any malicious or irresponsible behaviour in activating an emergency phone is a violation of the Student Code of Conduct and may result in disciplinary action by the University. Any tampering, damage, or theft of an emergency phone or associated equipment is considered an offense under the Criminal Code of Canada.

EMERGENCY NOTIFICATION SYSTEM - a public address system using a siren signal followed by voice instructions will alert the campus community to take shelter and if safe to do so, check one of the current Emergency Notification platforms (Queen's Web site, University Status Line--613-533-3333, Queen's email account) for information & instructions.

LONE WORKER PROGRAM - Students, Staff & Faculty who work/study alone outside of the regular working hours can call Campus Security and request to be checked on, either by phone or in person.

ALERT-L LIST - The purpose of the Alert-L list is to provide students, staff and faculty with notices about serious incidents on or around the campus. To subscribe to the Alert-L list, click on the “Alerts” web link at Security’s main web page.

RAD (RAPE AGGRESSION DEFENCE) - Free for students and staff, the Rape Aggression Defence Systems teaches women practical defensive techniques through basic information on personal safety, awareness, risk reduction and avoidance.

PREPARE TRAINING - PREPARE is a certification course offered by the Security department at no cost to University members. Upon completion of the course, participants will be able to:

• Recognize early warning signs of anger or hostility
• Effectively utilize personal space, body language and paraverbal communication to relieve tension and defuse hostility.
• Employ verbal intervention strategies to de-escalate situations before they become more disruptive or potentially dangerous.
• Maintain an objective and professional attitude when responding to an agitated individual
• Invoke four priorities essential to your organization’s Violence Response Procedures.
• Effectively debrief once Tension Reduction occurs

To learn more about these and other services provided by Campus Security, please visit our web page at: www.queensu.ca/security

Welcome to Queen's!
Student Academic Success Services (SASS) is your go-to for writing and learning needs at Queen’s. We support students by offering individual writing and academic skills appointments, support for students with English as an additional language, workshops, events, and online resources. We welcome all Queen’s students at all stages of program completion and all levels of ability to enhance their capacity to fulfill their learning goals and academic potential. Learn more about us on our website at sass.queensu.ca or contact us at 613-533-6315 or by email at academic.success@queensu.ca if you have any questions.

The Yellow House, Centre for Student Equity and Inclusion is dedicated to enhancing the development and wellbeing of the Queen’s equity seeking community and supporting initiatives to recruit and retain racialized and equity seeking students at Queen’s. The Yellow House, located at 140 Stuart Street, provides dedicated on campus space for Queen’s undergraduate and graduate student clubs. For more information please contact yellowhouse@queensu.ca

Student Wellness Services (SWS) aims to provide a welcoming, confidential, and integrated service responsive to the needs of students. We offer a range of programs and services including medical care and mental health, accessibility, and health promotion services. Learn more about SWS on their website at https://www.queensu.ca/studentwellness/home.

Welcome to Queen’s!
Queen’s First Aid (QFA) is a student-based first aid response group offering 24/7 on-call services during the fall/winter school terms, exclusive of holiday periods. Need a Band-Aid? Rolled an ankle? Drink a bit too much? In a crisis? Call us! Or come walk into the Grey House! For more information about us and what we do, visit: QueensFirstAid.com, message us on Facebook or Instagram, or email us at: qfa@clubs.queensu.ca
Welcome Home,
Class of 2024!
Building student success one home at a time.
It’s never too early to start.
Beat the rush and contact us today to find your home for the coming year.

- Specialized in student rental housing
- Housing situated within 0.5km of Queen’s University Campus
- Updated and newly renovated units
- Emergency repair staff available 24/7
- Rapid response to issues to ensure tenant safety and comfort
- Queen’s University Landlord Contract Program Approved
- Cleaning services available

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